

# Troubleshooting

## A. Frequently Asked Questions

To read more FAQs for your motherboard, please go to the **Support\FAQ** page on GIGABYTE's website.

Q: Why is the light of my keyboard/optical mouse still on after the computer shuts down?

A: Some motherboards provide a small amount of standby power after the computer shuts down and that's why the light is still on.

Q: How do I clear the CMOS values?

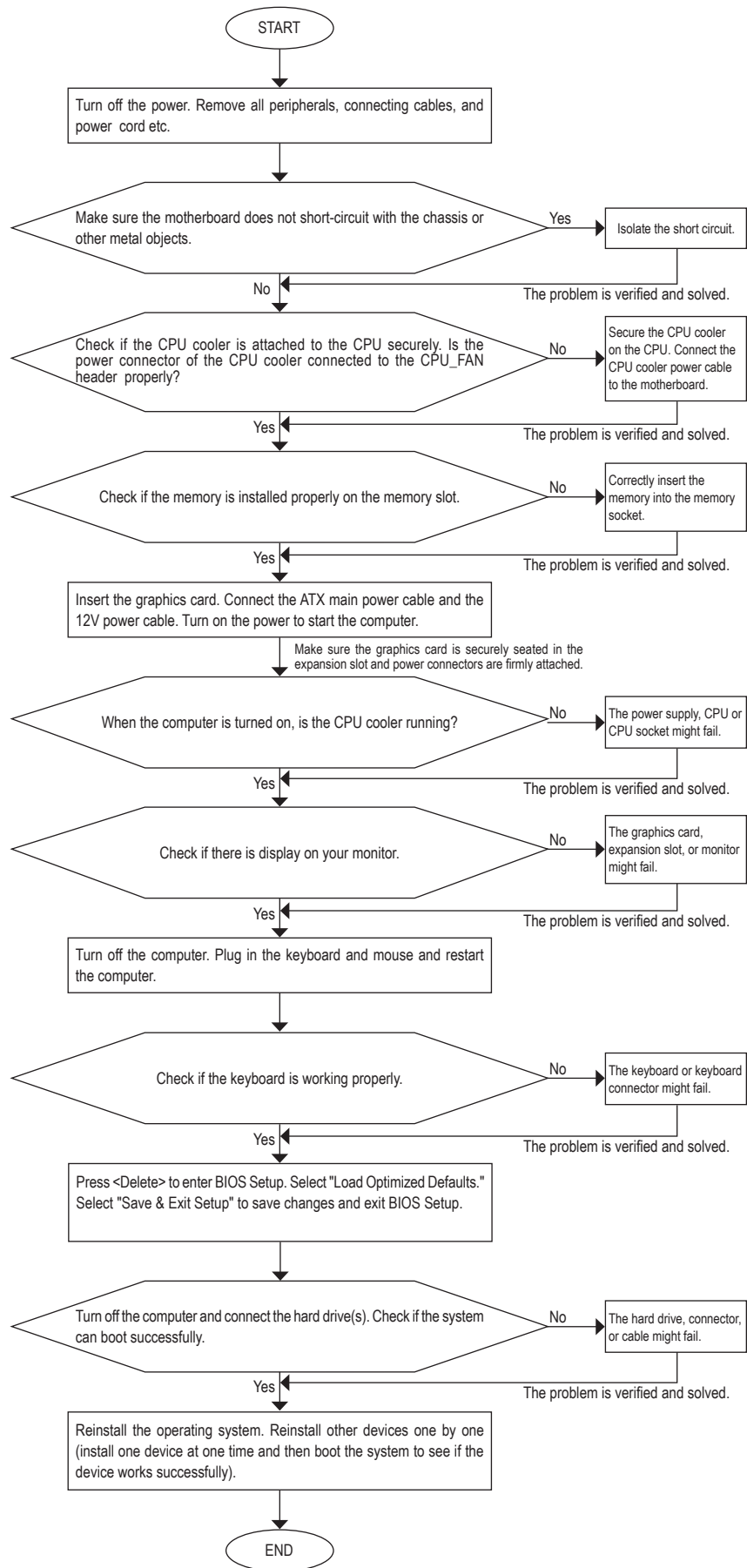
A: For motherboards that have a Clear CMOS button, press this button to clear the CMOS values (before doing this, please turn off the computer and unplug the power cord). For motherboards that have a Clear CMOS jumper, refer to the instructions in Chapter 1 to short the jumper to clear the CMOS values. If your board doesn't have this jumper/button, refer to the instructions on the motherboard battery in Chapter 1. You can temporarily remove the battery from the battery holder to stop supplying power to the CMOS, which will clear the CMOS values after about one minute.

Q: Why do I still get a weak sound even though I have turned my speaker to the maximum volume?

A: Make sure your speaker is equipped with an internal amplifier. If not, try a speaker with power/amplifier.

## B. Troubleshooting Procedure

If you encounter any troubles during system startup, follow the troubleshooting procedure below to solve the problem.



If the procedure above is unable to solve your problem, contact the place of purchase or local dealer for help. Or go to the **Support\Technical Support** page to submit your question. Our customer service staff will reply you as soon as possible.